

1/32

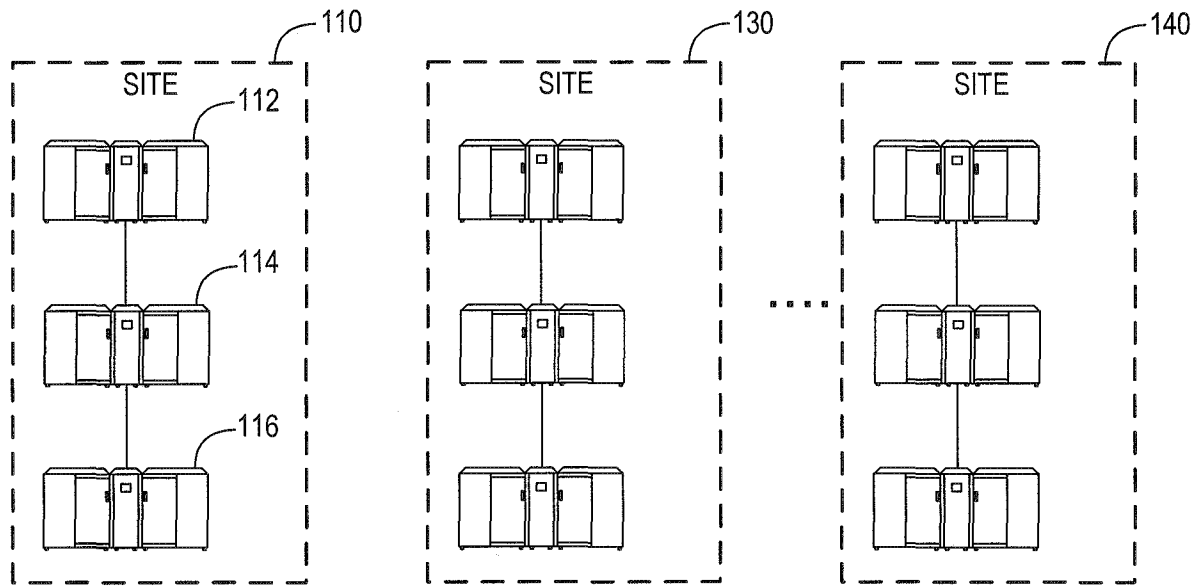


FIG. 1A

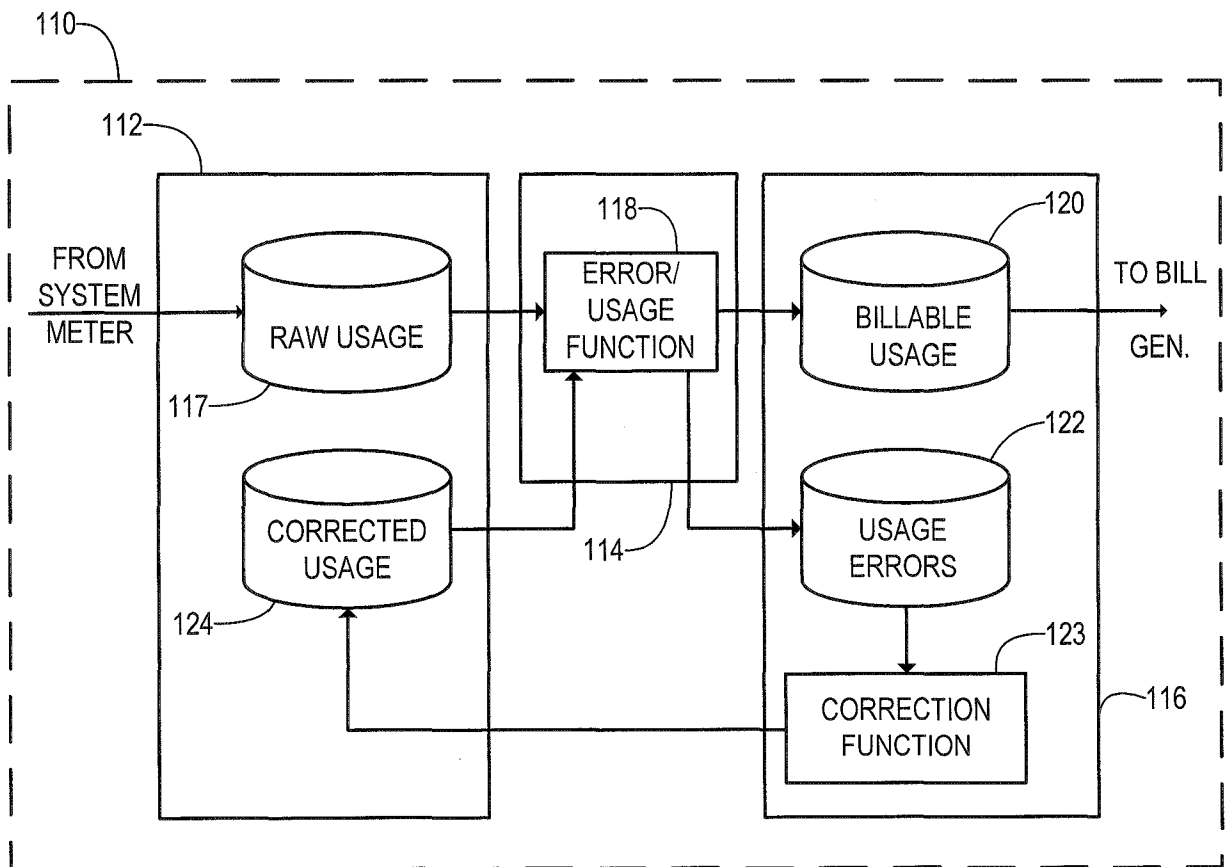


FIG. 1B

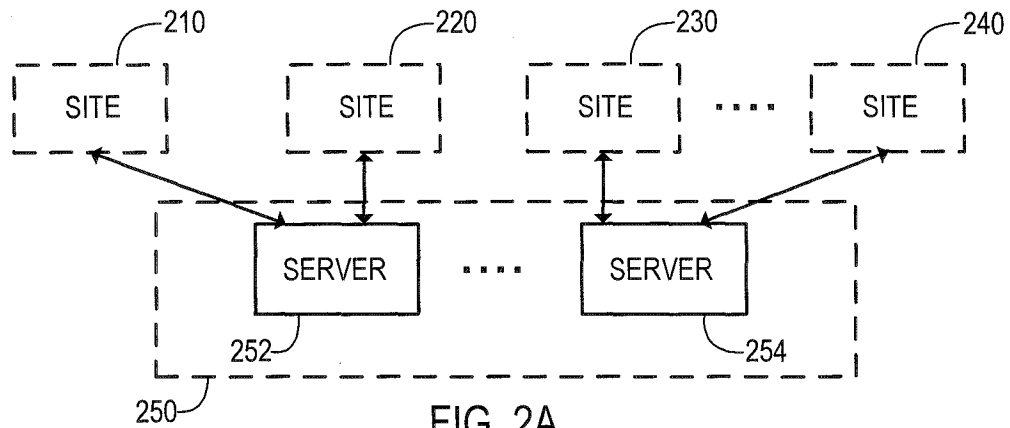


FIG. 2A

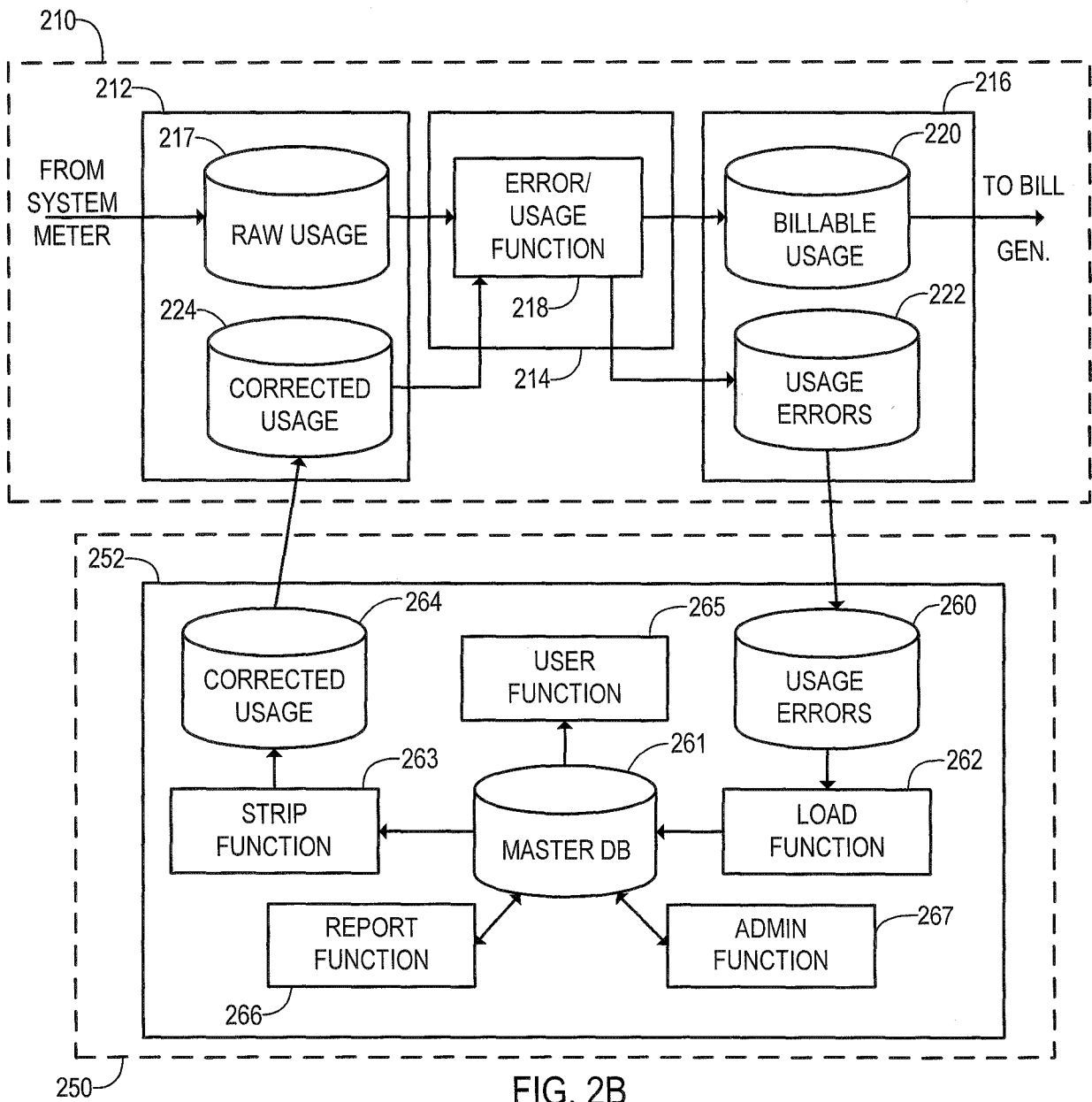


FIG. 2B

300

BRAVO CLIENT [PROD3] VERSION 2.84 REVISIONS[23] - RENA DAVIS

FILE OPTIONS HELP

SITE

USAGE TYPE

CABS DETAIL ☒

CABS SUMMARY

CMRS DETAIL

CMRS SUMMARY

☐ PENDING TRANSACTION

☒ UNDO HOLD

CASES

SUMMARY

OVERVIEW

GROUP

ERRORS GRID

LAST ERROR GRID

DETAILS

STOP CANCEL

EXIT

☒ WRITE OFF

DELETE

RELEASE

CHANGE

PRINT

SEARCH

SEARCH: ENTER USAGE ID

?

HELP

PLEASE SELECT A SITE

BRAVO - LAST LOAD

FIG. 3

BRAVO CLIENT [PROD3] VERSION 2.84 REVISIONS[23] - RENA DAVIS										
FILE OPTIONS HELP										
SITE <div style="border: 1px solid black; padding: 2px; margin-top: 5px;"> A-ALABAMA K-KENTUCKY L-LOUISIANA M-MISSISSIPPI O-ATALANA P-MACON Q-MIAMI R-FT LAUDERDALE </div>	USAGE TYPE <div style="border: 1px solid black; padding: 2px; margin-top: 5px;"> CABS DETAIL ▾ </div>	<div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> HOLD </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> GUARANTEED </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> WRITE OFF </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> CASES </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> SUMMARY </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> RELEASE </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> CHANGE </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> PRINT </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> SEARCH </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> LAST ERROR GRID </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> ERRORS GRID </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> GROUP </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> OVERVIEW </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> DETAILS </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> STOP CANCEL </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> EXIT </div>	<div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> ? HELP </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> SEARCH: ENTER USAGE ID </div>	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> PLEASE SELECT A SITE </div> <div style="border: 1px solid black; padding: 5px;"> BRAVO - LAST LOAD </div>						<div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> < > </div> <div style="border: 1px solid black; padding: 5px;"> < > </div>

5/32

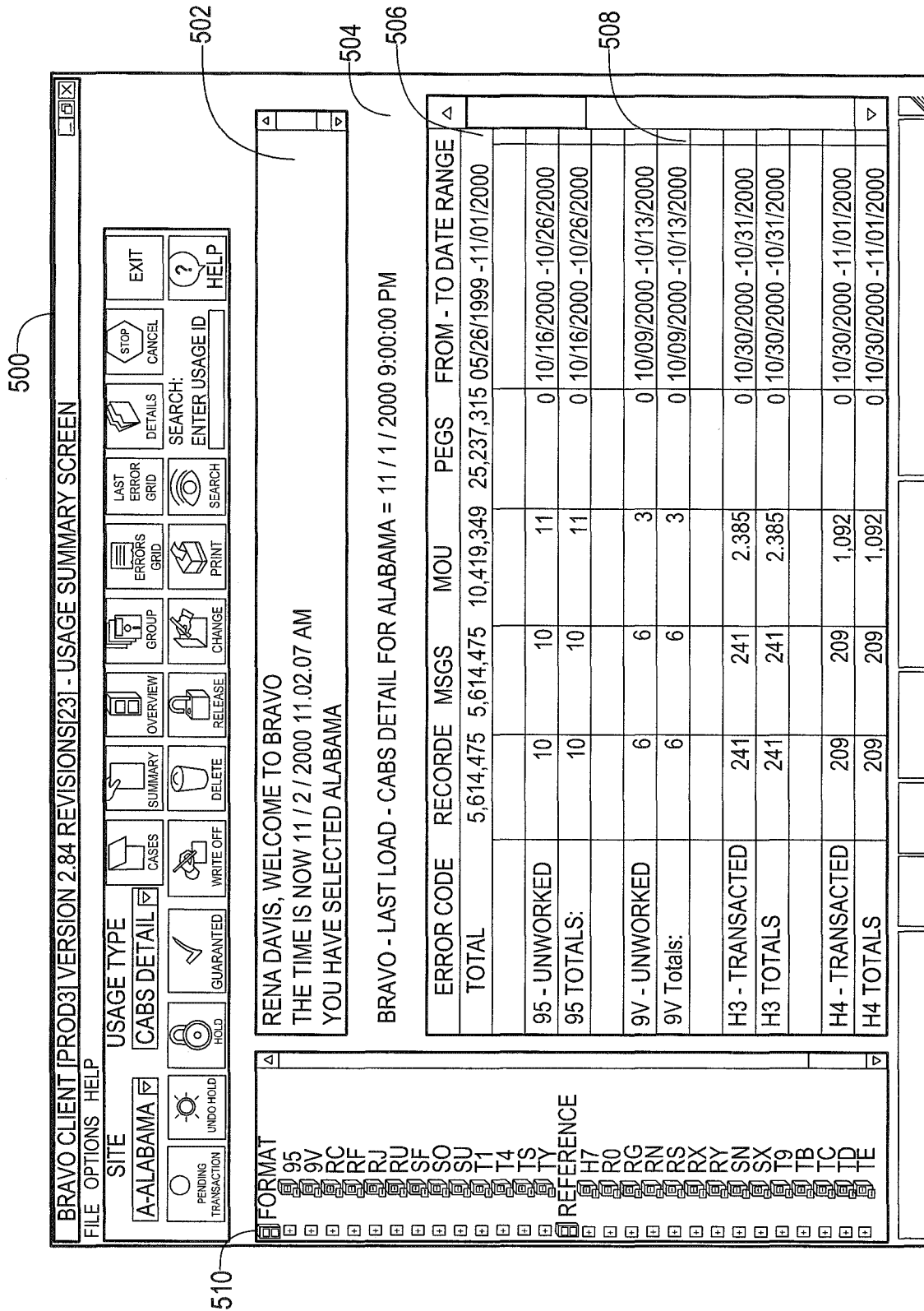


FIG. 5

6/32

BRAVO CLIENT [PROD3] VERSION 2.84 REVISIONS[23] - USAGE OVERVIEW SCREEN

FILE OPTIONS HELP

SITE

A-ALABAMA

PENDING TRANSACTION

USAGE TYPE

CABS DETAIL

UNDO HOLD

CASES

WRITE OFF

GUARANTEED

SUMMARY

DELETE

RELEASE

GROUP

CHANGE

PRINT

ERRORS GRID

SEARCH

LAST ERROR GRID

SEARCH

DETAILS

ENTER USAGE ID

STOP CANCEL

HELP

EXIT

?

SO 'INVALID MPB MESSAGE FORMAT'

LONG DSEC INVALID MPB MESSAGE FORMAT

600

USAGE ERROR OVERVIEW

	RECORDS	MESSAGES	MOU	PEGS	Date Range
ASSIGNED (CURRENT)	0	0	0	0	
ASSIGNED (HOLD)	235,201	235,201	424,359	0	05/26/1999 - 11/01/2000
OTHER :	0	0	0	0	
REANSACTED	0	0	0	0	
TOTALS	235,201	235,201	424,359	0	05/26/1999 - 11/01/2000
NEW USAGE	607	607	1,200	0	10/31/2000 - 11/01/2000

NEW COMMENT

FORMAT

95

9V

RC

RF

RJ

RU

SF

SO

SU

T1

T4

TS

TY

REFERENCE

H7

R0

RG

RN

SO

FIG. 6

510

FIG. 7

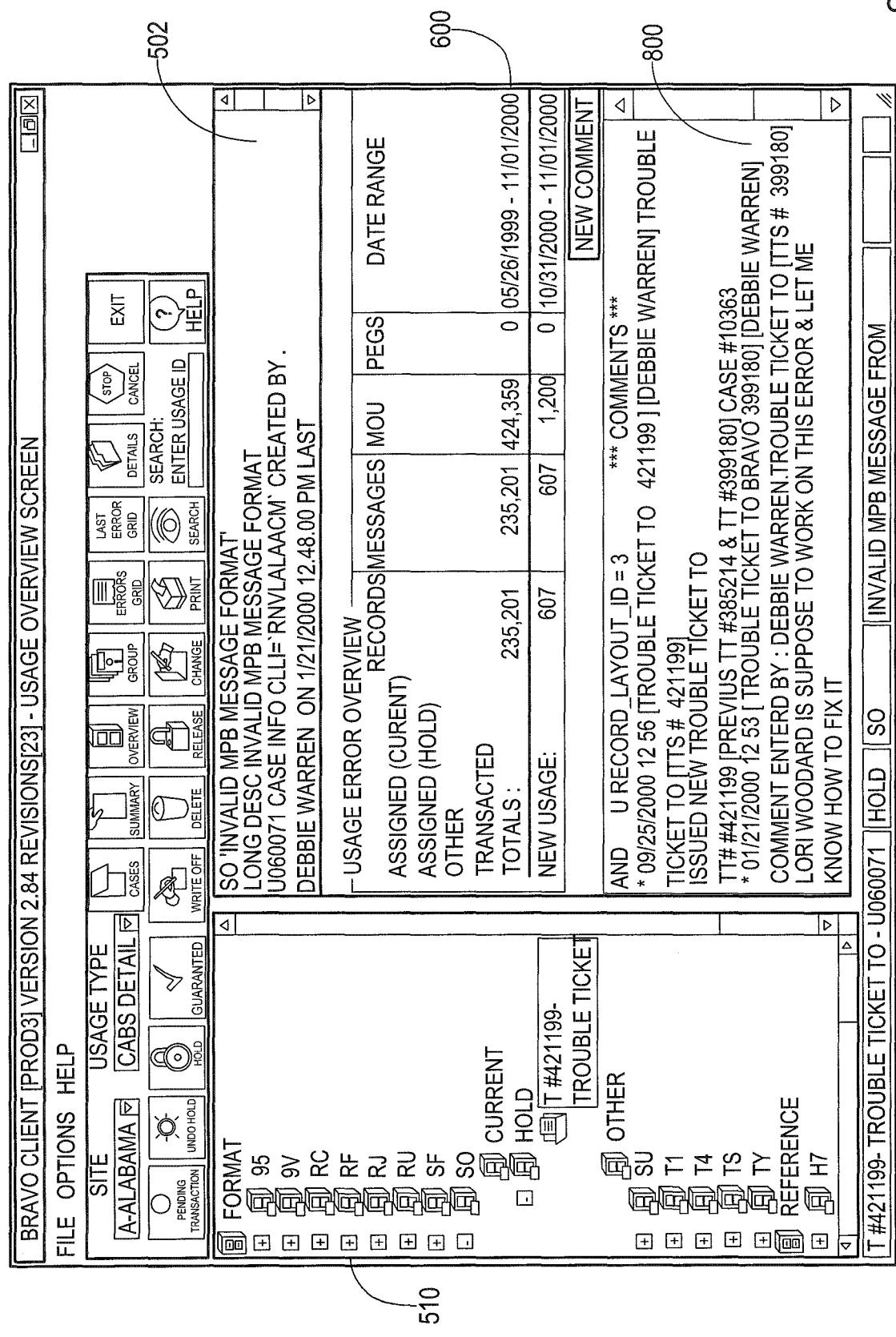


FIG. 8

900

906

908

910

912

916

918

904

BRAVO CLIENT [DEV1] VERSION 2.84 REVISIONS[23] - USAGE GRID DISPLAY FOR R0 - CASE : U111801

FILE OPTIONS HELP

SITE USAGE TYPE

O-ATLANTA CABS DETAIL

PENDING TRANSACTION UNDO HOLD HOLD GUARANTEED

WRITE OFF DELETED RELEASE CHANGE PRINT SEARCH

DETAILS CANCEL EXIT

SEARCH PROCESSING

COMPLETE!

1 ROW FOUND

CMPA	CNXX	REC	OFFID	TGN	CT	C1C	MSGS	RECS	MOUS	PEGS	START D
912	611	72D	350114	0636	720	0000	5	5	24.21	0	09/19/0

FORMAT

9V BK H3 H4 RB RF RU SU T1 TY

REFERENCE

H7 H8 R0 CURRENT HOLD OTHER

RG RS RY T9

RELEASE - U111801

RELEASE - U111801

HOLD R0 REC COUNT 1 INVALID PRIMARY NPANXX ELAPSED TIME : 0:00

902

924

922

926

928

10/32

BRAVO - USAGE DISPLAY SCREEN		
RECORD TYPE	72D	
ORIGINATING NPANXX	205487	
TRMINATING NPANXX	256277	
CHANGE NPANXX	256277	
CARRIER ID	0000	
MESSAGE DATE CC	19990609	
TRUNK GROUP NUMBER	0107	
ROUTING INDICATOR	0	
BILLING RAO		
END OFFICWE CLLI		
OFFICE ID	110129	
LATA		
10XXX DIALED INDICATOR	8	
ACCESS INDICATOR	0	
ANI INDICATOR	0	
ANSWER INDICATOR	0	
BHM TRAFFIC TYPE	00	
BRAVO ERROR NUMBER		
BST REGION INDICATOR		
CABS COPY INDICATOR	0	
CABS FIRST CYCLE	3923	
CABS LNP FIELDS	010000	
CABS TRAFFIC TYPE	00	
CABS-CRIS COPY INDICATOR		
CALL EVENT STATUS	00	

◀ ◁ ▷ ▶

SEARCH DATA

SEARCH

PRINT

REC 0001 OF 0012

USAGE ID = 11037

FIG. 10

11/32

BRavo CLIENT [PROD3] VERSION 2.84 REVISIONS[23] - CASE SUMMARY SCREEN

FILE OPTIONS HELP

☐ STOP CANCEL
☐ DETAILS
☐ LAST ERROR GRID
☐ ERRORS GRID
☐ GROUP
☐ OVERVIEW
☐ SUMMARY
☐ CASES
☐ WRITE OFF
☐ GUARANTEED
☐ HOLD
☐ PENDING TRANSACTION
☐ UNDO HOLD

USAGE TYPE
☒ CABS DETAIL
☐ PRINT
☐ SEARCH
☐ ENTER USAGE ID
☐ HELP

☐ EXIT
☐ SEARCH
☐ PRINT
☐ CHANGE
☐ RELEASE
☐ DELETE
☐ CABS DETAIL

ERROR CODE : SA **STATUS : RELEASE 3,827**
U122085 CASE INFO : ML T-CIC= '5155' CLLI= 'FKLNLAMA CREATED BY : JIMMY DEWITT ON
11/2/2000 12:47:00 PM LAST UPDATED BY : JIMMY DEWITT ON 11/2/2000 12:47:00 PM

ERR	CASE	DESCRIPTION	MSGS	MOUS	CREATED DT	START DT	END DT
GRAND TOTAL			8,518,004	16,376,895			
SA	U122085	RELEASE	3,827	5,863	11/02/2000	08/16/2000	10/29/2000
SA	U122084	TRANSACTION APPROVED	9,987	11,493	11/02/2000	08/21/2000	10/29/2000
SA	U122083	TRANSACTION APPROVED	645	1,440	11/02/2000	08/24/2000	10/31/2000
SA	U122082	TRANSACTION APPROVED	437	905	11/02/2000	08/17/2000	11/01/2000
SA	U122079	TRANSACTION APPROVED	390	1,040	11/02/2000	10/31/2000	11/01/2000
SA	U122074	TRANSACTION APPROVED	1,549	655	11/02/2000	06/01/2000	09/14/2000
SA	U122071	TRANSACTION APPROVED	358	3,096	11/02/2000	08/11/2000	10/27/2000
SA	U122070	TRANSACTION APPROVED	2,664	4,483	11/02/2000	10/24/2000	10/25/2000

BRavo CASE LISTING
☐ MY CASES
☒ ALL CASES

CASE TYPE
☐ USER CASE ☒ ALL CASES
☐ ADMIN CASES ☐ RULES ONLY

*** 11/02/2000 12:48 [RELEASE [JIMMY DEWITT]**
RL FOR GUIDE.. PER IBIS 63856..
NO BG, PLU100% & PLU 0%

FIG. 11

12/32

[illegible]

FIG. 12

-1300

CASE ID	DESCRIPTION - ALL TRANSACTIONS	ERR	USER	MOUS	MSGS	TRANSACTION DATE/TIME	STATUS	NOT APPROVED/ APPROVED
GRAND TOTAL				513,623.00	262,832			
122085	MLT-CIC=*5155*CLLI	SA	JIMMY DEWITT	5863.00	3,827	11/02/2000 12:47	RELEASE	
122084	CIC=*5155*CLLI*=LKCH	SA	JIMMY DEWITT	11,493.00	9,987	11/02/2000 12:45	RELEASE	DONNY FINLEY
122083	MLT-CIC=*0444*LATA	SA	JIMMY DEWITT	1,440.00	645	11/02/2000 12:43	CHANGE	DONNY FINLEY
122082	MLT-CIC=*0444*LATA	SA	JIMMY DEWITT	905.00	437	11/02/2000 12:32	CHANGE	DONNY FINLEY
122079	MLT-CIC=*0444*LATA	SA	JIMMY DEWITT	1040.00	390	11/02/2000 12:31	RELEASE	DONNY FINLEY
122074	MLT-CIC=*0444*LATA	SA	JIMMY DEWITT	655.00	1,549	11/02/2000 11:30	WRITE OFF	DONNY FINLEY
122071	CIC=*5269*LATA=*490*	SA	JIMMY DEWITT	3,096.00	358	11/02/2000 11:08	RELEASE	DONNY FINLEY
122070	CIC=*5155*CLLI*=LFYT	SA	JIMMY DEWITT	4,463.00	2,664	11/02/2000 11:05	RELEASE	DONNY FINLEY
122069	CIC=*0432*CLLI*=BTRG	SA	JIMMY DEWITT	5,921.00	6,283	11/02/2000 11:02	RELEASE	DONNY FINLEY
122064	CIC=*6262*LATA=*490*	SA	JIMMY DEWITT	260,708.00	113,509	11/02/2000 10:43	CHANGE	DONNY FINLEY

* 11/02/2000 12:48 [RELEASE] [JIMMY DEWITT]
RL FOR GUIDE.. PER IBIS 63856.. NO BG,
PLU 100% & PIU 0%

FIG. 13

14/32

BRavo ADMINISTRATION <TESTMODE> - CARLA J. SMITH LOGGED IN [NOT APPROVED TRANSACTIONS]
1400

<ALL SITES>

<ALL USERS>

1404

TRANSACTION APPROVAL/LISTING
TRANSACTION APPROVAL MAINTENANCE

SITE	LIT	CASE ID	TYPE	TRANSACTION DATE	USER	EC	MOU
Y	MFD	47641	RELEASE	01/13/2000 14:12	RAY, JEFF RV	13,241	
Y	DET	42211	DELETE	01/17/2000 16:00	RAY, JEFF SA	0	
Y	DET	47647	RELEASE	01/18/2000 12:52	SZCZUKA RF	204	

MSGs	PEGS	RECORDS	START DATE	END DATE	APPROVED/DISAPPROVED
4,448	0	95	07/08/99	11/30/99	N/A
3,654	207,407	3,654	09/23/99	12/15/99	N/A
40	0	40	10/19/99	12/16/99	N/A

SHOW (TRANSACTIONS)
☒ NOT APPROVED
☐ DISAPPROVED
☐ APPROVED
☐ ALL

USAGE TYPE
☐ DEFAULT
☐ MPB
☒ ALL

<ALL TRANS TYPES>

APPROVE
DISAPPROVE
RESET

EXIT

* 01/27/2000 14:29 [TRANSACTION UNAPPROVED] [CLYDE GREENE]
* 01/27/2000 14:28 [TRANSACTION REAPPROVED] [CLYDE GREENE]
* 01/14/2000 13:57 [TRANSACTION UNAPPROVED] [GARY R. TIDWELL]

FIG. 14

15/32

BRAVO ADMINISTRATION < T E S T M O D E > - CARLA J. SMITH LOGGED IN [TRANSACTION APPROVAL MAINTENANCE]											
TRANSACTION APPROVAL/LISTING TRANSACTION APPROVAL MAINTENANCE											
MSG>	MSG<	MOU>	MOU<	MSGS>	MSGS<	RECS>	RECS<	PEGS>	PEGS<		
<input type="checkbox"/> K-KENTUCKY											
<input type="checkbox"/> CABS DETAIL											
0	0	500000	0	0	0	0	0	0	0	31	
<input type="checkbox"/> DELETE											
0	0	550000	0	0	0	0	0	0	0	50	
<input type="checkbox"/> SA											
0	0	100	0	25	0	0	0	0	0	1	
0	0	0	0	25	0	30000	0	0	0	48	
<input type="checkbox"/> CABS SUMMARY (MPB)											
0	0	0	0	0	0	250000	0	0	0	49	
0	0	500000	0	0	0	0	0	0	0	32	
<input type="checkbox"/> Y - JACKSONVILLE											
<input type="checkbox"/> CABS DETAIL											
0	0	500000	0	0	0	0	0	0	0	37	
<input type="checkbox"/> USER CASE -											
0	0	250000	0	0	0	0	0	0	0	52	
<input type="checkbox"/> TRANS ONLY											
0	0	0	0	0	0	0	0	50000	0	58	
<input type="checkbox"/> CHANGE											
31	0	40000	0	13000	0	0	0	0	0	51	
0	32	80000	0	26000	0	0	0	0	0	54	
EXIT											
READY											
2:05 PM 1/26/2000											

FIG. 15

FIG. 16

FIG. 16

17/32

K < 1 OF 1+ > 100% TOTAL 5104 100% 5104 OF 5104						
BRAVO - EMPLOYEE TRANSACTION REPORT - DETAILS W/ COMMENTS WEDNESDAY, NOVEMBER 01, 2000 CURRENTLY VIEWING ALABAMA						
TRANS-DATE		MSGS		MOU		STATUS
10/24/2000		77		105		10/18/2000 WRITE OFF CC
COMMENTS: PERIBIS AGREEMENT AND USAGE BEEN STOPPED FOR FIVE DAYS AND EACH OFFICE IS LESS THAN 100 MOUS						
ERR CODE: R0 CASE-ID: 119975						
10/25/2000		3		1		10/19/2000 WRITE OFF CC
COMMENTS: PERIBIS AGREEMENT AND USAGE BEEN STOPPED FOR FIVE DAYS AND EACH OFFICE IS LESS THAN 100 MOUS						
ERR CODE: R0 CASE-ID: 120318						

FIG. 17

Key Amanda Bagwell

18/32

USER TRANSACTION REPORT BY EMPLOYEE W/ CASE-DEFINITION

100% 1 of 161

PREVIEW AMANDA B

BRavo - EMPLOYEE TRANSACTION W/ COMMENTS AND CASE-DEFINITIONS

WEDNESDAY, NOVEMBER 01, 2000

CURRENTLY VIEWING

AMANDA BAGWELL JACKSONVILLE

TRANS-DATE MSGS MOU START-DATE END-DATE

CASE-DEFINITION ERROR-CODE: H7 CASE-ID: 29711 10/25/00 1:10 PM 351 1,910 10/12/2000 10/23/2000

* CASE NAME CIC='0000' CASE ID 29711 CASE NUMBER U029711

CASE CREATED ON SEPTEMBER 21, 1999

SQL GENERATED ON NOVEMBER 1, 2000 AT 10:39 AM

SELECT COUNT(*)

FROM USAGE U

WHERE ((U CAMER_CODE = '0000'))

TEXT OBJECT

COMMENTS: SEPTEMBER 21, 1999 2:12 PM

COMMENT ENTERED BY : AMANDA BAGWELL

TROUBLE TICKET TO (TTS # 373958)H7 ERRORS W/

ORIGINATING #'S IN RECORD

H7 ERRORS W/ ORIGINATING #'S IN RECORD

DECEMBER6, 1999 8:11 AM

WRITE OFF TRANSACTION

WRITE OFF USAGE PER BOB CUNNINGHAM IN RESPONSE

TO TTS 373958, SWITCH PROBLEM SHOULD BE CORRECTED

WRITE OFF USAGE PER BOB CUNNINGHAM IN RESPONSE

TO TTS 373958, SWITCH PROBLEM SHOULD BE CORRECTED

2000

MARCH 10, 2000 10:11 AM

FIG. 18

FIG. 19

FIG. 20

21/32

10F 3 100% 828 OF 828									
BRVAO USAGE - TERMINATING NPANXX									
WEDNESDAY, NOVEMBER 01, 2000									
SITE: ALABAMA									
MAG DATE	ERROR	CLLI	OFFICE	CIC	NPANXX	REC	CABSTT	TRUNK	CASE MSGS MOU
10/02/2000	SA	BRHMLHWOGT	110128	0948	205991	72D	99	0127	118275 8 0.00
				5230	205991	72D	99	0374	2 0.00
				5230	205991	72D	99	0113	117432 12 0.00
10/03/2000	SA	BRHMLHWOGT	110128	0948	205991	72D	99	0127	118275 4 0.00
				5230	205991	72D	99	0113	117432 11 0.00
10/04/2000	SA	BRHMLHWOGT	110128	0948	205991	72D	99	0127	118275 12 0.00
				5230	205991	72D	99	0113	117432 2 0.00
10/05/2000	SA	BRHMLHWOGT	110128	0948	205991	72D	99	0127	118275 2 0.00
				5230	205991	72D	99	0113	117432 2 0.00
10/06/2000	SA	BRHMLHWOGT	110128	0948	205991	72D	99	0127	118275 4 0.00
				5230	205991	72D	99	0113	117432 3 0.00

FIG. 21

2 OF 2		100%		TOTAL 3		100%		3 OF 3	
DELETE SUMMARY REPORT - DETAIL USAGE TUESDAY, DECEMBER 07, 1999 SITE: ALABAMA GROUPED BY TRANSACTION-MONTH, SITE, ERROR-CODE SORTED BY TRANSACTION-MONTH DESC, ERROR-CODE									
TRANSACTION-MONTH: NOVEMBER									
ERROR CODE	MSGS	MOU	STATUS	START DATE	END DATE				
RO	239	15	DELETE COMPLETE	10/29/1999	11/17/1999				
RY	1,818	7,654	DELETE COMPLETE	09/02/1999	11/25/1999				
SUMMARY FOR 'SITE' = ALABAMA (2 DETAIL RECORDS)									
SUB TOTAL		2,057		7,669					
GRAND TOTAL									
		2,057		7,669					

FIG. 22

2 OF 2

TOTAL 22 100%

22 OF 22

WRITEOFF SUMMARY REPORT - MPB

TUESDAY, DECEMBER 07, 1999

SITE: ALABAMA

GROUPED BY TRANSACTION-MONTH, SITE, ERROR-CODE

SORTED BY TRANSACTION-MONTH DESC, ERROR-CODE

TRANSACTION-MONTH: NOVEMBER

ERROR CODE	MSGS	MOU	STATUS	START DATE	END DATE
BK	84	0	WRITE OFF COMPL	09/23/1999	11/27/1999
H7	310	715	WRITE OFF COMPL	10/26/1999	11/11/1999
H8	497	655	WRITE OFF COMPL	09/01/1999	11/04/1999
HW	1,609	1,499	WRITE OFF COMPL	08/21/1999	09/28/1999
RO	678	663	WRITE OFF COMPL	10/01/1999	11/24/1999
R3	71	416	WRITE OFF COMPL	10/25/1999	11/20/1999
RC	2,370	3,172	WRITE OFF COMPL	08/12/1999	11/28/1999
RF	109	183	WRITE OFF COMPL	10/18/1999	11/14/1999
RG	1	1	WRITE OFF COMPL	10/15/1999	10/15/1999
RJ	33	32	WRITE OFF COMPL	10/20/199	11/20/1999
RN	73	33	WRITE OFF COMPL	10/19/1999	11/09/1999
RS	53	17	WRITE OFF COMPL	08/28/1999	11/07/1999
RU	3,434	10,757	WRITE OFF COMPL	10/18/1999	11/26/1999
RX	120	294	WRITE OFF COMPL	10/21/1999	11/09/1999
RY	184	1,101	WRITE OFF COMPL	09/02/1999	10/28/1999
SA	904	593	WRITE OFF COMPL	10/28/1999	11/09/1999
SA	10,610	20,73	WRITE OFF COMPL	01/04/1999	11/17/1999
19	81	177	WRITE OFF COMPL	09/30/1999	11/08/1999
SUMMARY FOR 'SITE' = ALABAMA (17 DETAIL RECORDS)					
SUB TOTAL			21,221	41,281	
GRAND TOTAL			23,043	45,383	

FIG. 23

24/32

<div> <div> <div>1</div> <div>1 OF 1</div> <div>100%</div> <div>TOTAL 6</div> <div>100%</div> <div>6 OF 6</div> </div> </div>									
<div> <div> <div>DETAIL CORRECTION INFORMATION BY ERROR CODE</div> <div> <div>DECEMBER 07, 1999</div> <div>SITE: ALABAMA</div> <div>TRANSACTION DATE: 12/01/1999</div> <div>CYCLE NO: 0</div> </div> </div> </div>									
CARRIER	ERROR CODE	RECORDS	MSGS	MOU	PEGS	START DATE	END DATE		
0187									
	RO	16	16	28	0	11/29/1999	11/29/1999		
0187	SUB TOTAL	16	16	28	0	11/29/1999	11/29/1999		
0222									
	RO	3	3	3	0	11/29/1999	11/29/1999		
0222	SUB TOTAL	3	3	3	0	11/29/1999	11/29/1999		
0288									
	RO	19	19	56	0	11/29/1999	11/29/1999		
0288	SUB TOTAL	19	19	56	0	11/29/1999	11/29/1999		
0333									
	RO	267	267	73	0	11/24/1999	11/29/1999		
0333	SUB TOTAL	267	267	73	0	11/24/1999	11/29/1999		
0432									
	RO	4	4	12	0	11/29/1999	11/29/1999		
0432	SUB TOTAL	4	4	12	0	11/29/1999	11/29/1999		
0444									
	RO	2	2	2	0	11/29/1999	11/29/1999		
0444	SUB TOTAL	2	2	2	0	11/29/1999	11/29/1999		
	ALABAMA	311	311	174	0	11/24/1999	11/29/1999		
	GRAND TOTAL	6							

FIG. 24

1 OF 1	100%	TOTAL 66	100%	66 OF 66
BRAVO AGING REPORT WHERE PAGES AND/OR MESSAGES >1000 NOVEMBER 01, 2000				
SITE: SOUTH CAROLINA				
OPC	REC-TYPE	II	ERRORCODE	LATA 16-TO-60 61-TO-90 0-TO-15 > 90 TOTAL
005 057 016	72S	85	SA	434 9,099 1,399 2,841 365 13,704
005 057 016	72S	85	SU	436 4,320 0 2,136 0 6,456
005 006 163	72L	00	TS	1,494 890 857 12 3,253
233 354 249	72L	00	TS	1,408 0 134 0 1,542
248 031 100	72L	00	TS	1,390 891 219 148 2,648
001 070 050	72L	00	TS	1,275 729 434 875 3,313
232 050 001	72L	00	TS	1,272 0 0 0 1,272
233 254 239	72L	00	TS	1,117 0 0 0 1,117
248 130 044	72L	00	TS	1,064 646 475 840 3,025
240 137 007	72L	00	TS	1,063 0 437 0 1,500
248 032 004	72L	00	TS	1,028 0 1,249 0 2,277
248 132 014	72L	00	TS	969 474 453 713 2,609
252 000 000	72S	85	SA	422 948 0 4,072 0 5,020
243 003 175	72L	00	TS	926 544 455 1,019 2,944
240 133 059	72L	00	TS	920 0 627 0 1,547
234 125 001	72L	00	TS	885 309 628 474 2,296
240 136 004	72L	00	TS	876 0 380 0 1,256
005 040 012	72L	00	TS	863 520 447 604 2,434
227 094 156	72L	00	TS	855 128 468 99 1,550
240 118 005	72L	00	TS	853 0 444 0 1,297
240 033 003	72L	00	TS	830 0 719 0 1,549
240 149 051	72L	00	TS	822 0 427 0 1,249
240 163 005	72L	00	TS	799 0 471 0 1,270

FIG. 26

<div> <div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> <div>1</div> </div> <div>1 OF 1</div> <div>100%</div> <div>TOTAL 235 100% 235 OF 235</div> </div>									
<div> <div> <div>BR</div> <div>AVO</div> <div>AGING</div> <div>DA</div> <div>AND</div> <div>OTHER</div> <div>REPORT</div> </div> <div>WEDNESDAY NOVEMBER 01, 2000</div> <div>SITE: NORTH CAROLINA</div> <div>GROUPED BY TT, CIC, EC, LATA SORTED BY 16-TO-60, 61-TO-90</div> </div>									
<div> <div> <div>TT</div> <div>CIC</div> <div>ERRORCODE</div> <div>LATA</div> <div>16-TO-60</div> <div>61-TO-90</div> <div>0-TO-15</div> <div>> 90</div> <div>TOTALS</div> </div> </div>									
OTHER									
99	1044	SA	426	1,310	725	0	3,045	5,080	
99	FG A	SA	430	652	274	138	0	1,064	
51	5703	SA	424	461	171	125	130	887	
51	5253	SA	424	350	120	102	328	900	
00		RC	424	341	231	135	808	1,515	
51	5892	SA	426	298	106	104	296	804	
00	0000	RC	424	225	140	53	374	792	
99	FG A	SA	436	220	56	51	0	327	
51	5892	SA	424	129	0	73	0	202	
99	FG A	SA	422	84	0	0	1	85	
51	0292	SA	424	64	0	0	0	64	
51	5496	SA	424	61	0	17	26	104	
00	0000	H7	000	57	39	4	12	112	
16	6286	SA	426	36	2	0	31	69	
09	0636	SA	424	33	11	9	164	217	
51	6484	SA	422	31	7	14	1	53	
99	FG A	RS	442	26	0	0	0	26	
16	0288	SA	424	23	11	2	90	126	
16	0805	SA	422	21	7	0	0	28	
09	0643	SA	428	15	0	0	35	50	
16	0942	SA	426	11	0	0	2	13	
99	FG A	SA	432	11	7	2	0	20	

FIG. 27

4 OF 4		TOTAL 251 100%		251 OF 251					
BRAVO-TRANSACTIONED AND UNWOKED USAGE OTHER THAT IBIS									
WEDNESDAY NOVEMBER 01, 2000									
				SITE: NORTH CAROLINA					
ERRORCODE	CIC	IT	CASE#	COMMENT--TYPE	START-DATE	END-DATE	MSGS	MOU	PEGS
0348	419996		116847	TROUBLE TICKET	06/27/2000	10/24/2000	4	0.00	4
0393	419996		116847	TROUBLE TICKET	05/16/2000	10/27/2000	61	0.00	74
0432	419996		116847	TROUBLE TICKET	05/13/2000	10/28/2000	1,053	0.00	21,413
0444	419996		116847	TROUBLE TICKET	05/13/2000	10/28/2000	791	0.00	21,093
0450	419996		116847	TROUBLE TICKET	05/22/2000	10/26/2000	41	0.00	58
0457	419996		116847	TROUBLE TICKET	05/13/2000	10/27/2000	257	0.00	821
0488	419996		116847	TROUBLE TICKET	12/26/1999	09/23/2000	383	0.00	1,666
0511	419996		116847	TROUBLE TICKET	05/15/2000	09/22/2000	14	0.00	51
0555	419996		116847	TROUBLE TICKET	05/13/2000	10/28/2000	913	0.00	38,985
0569	419996		116847	TROUBLE TICKET	06/08/2000	08/23/2000	3	0.00	5
0643	419996		116847	TROUBLE TICKET	06/23/2000	06/28/2000	2	0.00	3
0690	419996		116847	TROUBLE TICKET	06/12/2000	06/12/2000	1	0.00	1
0752	419996		116847	TROUBLE TICKET	06/17/2000	10/28/2000	52	0.00	87
0789	419996		116847	TROUBLE TICKET	10/02/2000	10/02/2000	1	0.00	1
0807	419996		116847	TROUBLE TICKET	05/13/2000	10/28/2000	709	0.00	8,834
0833	419996		116847	TROUBLE TICKET	05/13/2000	10/28/2000	534	0.00	5,631
0869	419996		116847	TROUBLE TICKET	06/16/2000	07/10/2000	33	0.00	77
0948	419996		116847	TROUBLE TICKET	05/14/2000	10/28/2000	438	0.00	1,267
0333	119226			OTHER	10/02/2000	10/03/2000	870	32,925.03	0
5374	120490			OTHER	05/26/2000	10/29/2000	143,453	159.90	0
0222	120564			OTHER	01/28/2000	10/30/2000	774	0.00	0
0333	120564			OTHER	01/19/2000	10/30/2000	2,213	0.00	0
0432	120564			OTHER	01/19/2000	10/30/2000	12,247	0.00	0
0444	120564			OTHER	01/19/2000	10/30/2000	50,072	0.00	0
0555	120564			OTHER	01/19/2000	10/30/2000	2,095	0.00	0
0833	120564			OTHER	01/19/2000	10/31/2000	33,650	0.00	0
5374	120564			OTHER	01/19/2000	10/30/2000	1,865	0.00	0
5892	120564			OTHER	01/20/2000	10/30/2000	412	0.00	0
5374	120581			OTHER	10/07/2000	10/26/2000	53,635	0.00	0
SA SUBTOTAL							420,674	33,084.93	1,399,745
SU									

FIG. 28

29/32

2 OF 2		100%	TOTAL 75	100%	75 OF 75
BRAVO-ERROR MASTER FILE - MPB					
TUESDAY, DECEMBER 07, 1999		SITE: ALABAMA		SORTED BY ERROR-CODE	
ERRCODE	DESCRIPTION	CYCLEN0	PEGS	MSGS	MOU
SA	UNIDENTIFIED USAGE	4014	0	526	1,266
SA	UNIDENTIFIED USAGE	4018	0	11,381	9,900
SA	UNIDENTIFIED USAGE	4023	0	93,279	310,519
SA	UNIDENTIFIED USAGE	4026	0	4,361	11,761
SA	UNIDENTIFIED USAGE	4032	0	9,754	29,459
SA	UNIDENTIFIED USAGE	4033	0	621,533	1,370,816
SA	UNIDENTIFIED USAGE	4034	0	212	823
SA	UNIDENTIFIED USAGE	4035	0	11,072	9,610
SA	UNIDENTIFIED USAGE	4035	0	472,356	13,832,049
SA	UNIDENTIFIED USAGE	4036	0	138	1,088
SA	UNIDENTIFIED USAGE	4036	0	3,669	9,428
SA	UNIDENTIFIED USAGE	4037	0	0	718
SA	UNIDENTIFIED USAGE	4038	0	2,355	10,337
SA	UNIDENTIFIED USAGE	4042	0	380,680	1,316,770
SA	UNIDENTIFIED USAGE	4046	0	113,994	414,406
SA	UNIDENTIFIED USAGE	4046	0	1,853,486	6,233,398
SB	INVALID TRAFFIC TYPE	3969	0	36	65
SB	INVALID TRAFFIC TYPE	3984	0	20	25
SB	INVALID TRAFFIC TYPE	4004	0	17	37
SB	INVALID TRAFFIC TYPE	4026	0	4	17
ST	UNKNOWN	0	0	0	2,166
SU	INVALID MESSAGE FORM I FO	0	0	859	5,703
SU	INVALID MESSAGE FORM I FO	3930	0	244	1,177
SU	INVALID MESSAGE FORM I FO	3952	0	301	1,203
SU	INVALID MESSAGE FORM I FO	3969	0	455	2,454
GRAND TOTAL: 75			0	61,732,766	15,587,249

FIG. 29

FIG. 30

FIG. 30

1 OF 1		TOTAL 2		100%		2 OF 2	
BRAVO - BILL GUARANTEE - IOS / 72V TUESDAY, DECEMBER 07, 1999							
SITE:				ALABAMA			
ERROR-CODE	CIC	LATA	BRAVO-CASE#	MSG	MOU	START-DATE	END-DATE
SA	0000	000		12	8.00	06/07/1999	07/14/1999
RC	0000	000		8	6.00	11/30/1999	12/05/1999
GRAND TOTAL				20	14.00	06/07/1999	12/05/1999

FIG. 31

<div> <div> <div>1 OF 1</div> <div>100%</div> </div> <div> <div>TOTAL 11</div> <div>100%</div> <div>11 OF 11</div> </div> </div>									
<div> <div> <div>BRAVO - BILL GUARANTEE - OTS/CABSTT = 86</div> <div>WEDNESDAY, NOVEMBER 01, 2000</div> </div> <div> <div>SITE: KENTUCKY</div> </div> </div>									
ERROR-CODE	CIC	IND	LATA	BRAVO-CASE#	MSG	MOU	START-DATE	END-DATE	
SA	0222	7	462	103280	11	25.00	05/25/2000	10/10/2000	
SA	0288	7	462	103280	152	573.06	05/20/1999	10/24/2000	
SA	0333	7	462	103280	7	19.48	07/28/2000	09/26/2000	
SA	0374	7	462	103280	1	0.84	06/13/2000	06/13/2000	
SA	0427	7	462	103280	1	2.79	07/14/2000	07/14/2000	
SA	0682	7	462	103280	1	1.18	09/18/2000	09/18/2000	
SA	0938	7	462	103280	1	3.02	05/31/2000	05/31/2000	
SA	0006	0	462		1	1.81	10/22/2000	10/22/2000	
SA	0212	0	462		5	7.38	08/10/2000	10/18/2000	
SA	0223	0	462		1	0.78	10/24/2000	10/24/2000	
SA	0662	0	462		3	12.12	09/18/2000	10/30/2000	
GRAND TOTAL:					184	647.46	05/20/1999	10/30/2000	

FIG. 32